Virtual Driver Installation

Important Notice for USB Virtual Driver -- a new driver -- GD_VirtualComDriver v2.0.2.4944.rar -- has been released, users who may have had issues with an earlier driver can extract and install this new driver as a resolution.

1. Verify your Windows installation is up to date and current to any updates.

2. Go to the folder named **Virtual GD USB COM Drivers (Only if Needed)** in the D878UV Update files

3. Extract the USB driver: **GD_VirtualComDriver v2.0.2.4944.rar** to a folder of your choice and then Run the program as the PC Administrator:

   - Choose X86 exe program driver for 32bit system

   - Choose X64 exe program driver for 64bit system.

4. After installing the driver, it is recommended that you reboot your PC.

5. Windows should automatically recognize the driver providing the PC Windows environment is current.

6. Open the Customer Programming Software (CPS), plug the USB cable into the radio and the PC USB port.

7. Turn on the radio, and select the correct Com port in the CPS -> Set-> Com Port window.

* Cable must be plugged in and radio turned on for the CPS to see the Com port *